

Course code (filled in by the Office for Education)	
Course title	<b>Knowledge Management in Public Organizations</b>
Module title	Public Administration and Management
Level of the Course	BA
Institute/Department responsible for course	Institute of Public Management and Administrative Studies
Course director	Dr. Péter Koronváry
Name of the Lecturer(s)	Dr. Péter Koronváry
Number of the ECTS credits	5 ECTS
Teaching methodology	Lectures and presentations
Language of instruction	English
Prerequisite(s) for the course	Fluency in English
Semester	both semesters
Course description	The course offers an introduction for students into the concepts, methodologies and techniques of knowledge management, provides an overview of its use in public organizations through international examples, as well as putting in perspective the workings and development of public organizations as learning social organisms. Tools and methods of improving the efficiency and effectiveness, economy and efficacy of public organizations through intensive and extensive uses of knowledge management will be given priority.
Learning outcomes and course competences	By the end of the course, the student will be expected to acquire a practical assessment of knowledge processes and their management. They will develop a set of skills for setting up, executing and managing basic KM projects and evaluating and assessing organizational development efforts from a KM perspective.
Weekly content of the course	<ol style="list-style-type: none"> <li>1. Definitions and organizational/managerial context.</li> <li>2. Aims and objectives of KM in public organizations.</li> <li>3. The history and development of KM.</li> <li>4. The KM toolkit (1): managing explicit know-how.</li> <li>5. The KM toolkit (2) managing tacit knowledge.</li> <li>6. The introduction of KM in organizations.</li> <li>7. The development of KM – technological and organizational challenges.</li> <li>8. The knowledge manager: necessary skills and qualities.</li> <li>9. Towards a KM strategy.</li> <li>10. KM strategy management.</li> <li>'11. Software for knowledge management for the low-budget organization I.</li> <li>'12. Software for knowledge management for the low-budget organization II.</li> <li>'13. Ignorance management.</li> <li>'14. Case history I</li> <li>'15. Case history II</li> </ol>
Compulsory and recommended reading materials	Uriarte, F A Jr: Introduction to Knowledge Management (ASEAN 2008) Becerra-Fernandez, I – Sabherwal, R: Knowledge Management (Sharpe, 2010) Rooney, D – Hearn, G Ninan, A: Handbook on the Knowledge Economy (Edward Elgar, 2005)
Assessment methods and criteria	Home assignment, oral or written exam.
Grading	Five Scale Grading -40% (home assignment), + 40% (exam) + 20% classwork & activity.
office hours/contact details	Tue 13:00-14:30, otherwise as agreed. koronvary.peter@uni-nke.hu